# Getting To Know Us:

# Manitoba Municipal Relations

April, 2023



A responsive and trusted partner in building capacity and supporting healthy, vibrant and prosperous communities

# Overview

## **Vision**

A responsive and trusted *partner* in building capacity and supporting healthy, vibrant and prosperous communities

#### Mission

Advance sustainable, safe and accountable communities that are *responsive to the needs* of *Manitobans* 

### **Values**

Municipal Relations values a workplace culture that:

- Focuses on the needs of our clients;
- Promotes engagement and collaboration;
- Fosters innovation, creative problem-solving and achieving excellence through continuous improvement;
- Respects and honours diversity and inclusion;
- Supports skill development; and
- Embraces transparency and accountability.

# Our Clients -- Manitoba Communities

- 137 municipalities
- Over 150 communities of all types and about half less than 1,000 people
- Winnipeg population 55% and metro region 57% of Manitoba
- Provinces have constitutional relationship to municipalities that are empowered under provincial law to raise property taxes and fees as well as use grant funding. Municipalities are empowered / required under various provincial laws to use this funding to provide a wide range of services.
  - Fire protection
  - Emergency planning
  - Policing
  - Ambulance services
  - Land use planning
  - Economic development
  - Roads and traffic control
  - Public transit and taxis
  - Climate and environmental
  - Surface water management

- Weed control
- Water and wastewater
- Solid waste management and recycling
- Low-income housing
- Public libraries
- Parks, recreation and tourism
- Cultural facilities
- Municipal airports

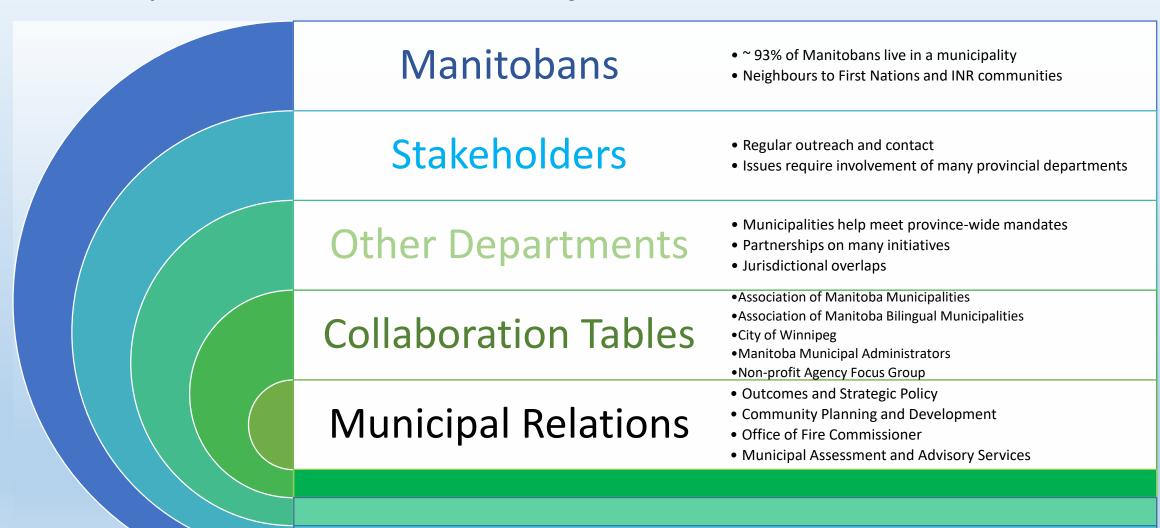
 Underlying property values total over \$205 billion and generate approximately \$2.4 billion in property tax revenues annually Key Stakeholders

Association

Non-profit Community Municipalities ( Development Organizations Association of Manitoba Manitoba Fire Service Municipalities Association of Manitoba Bilingual Municipalities Bonjour! **Planning** Winnipeg Hello! Districts Manitoba Property Planning Association Developers Regions of Fire Chiefs and Builders Industry **Associations** Manitoba Agriculture Producer Administrators

Associations

# Municipal Relations' Whole-of-Government Framework

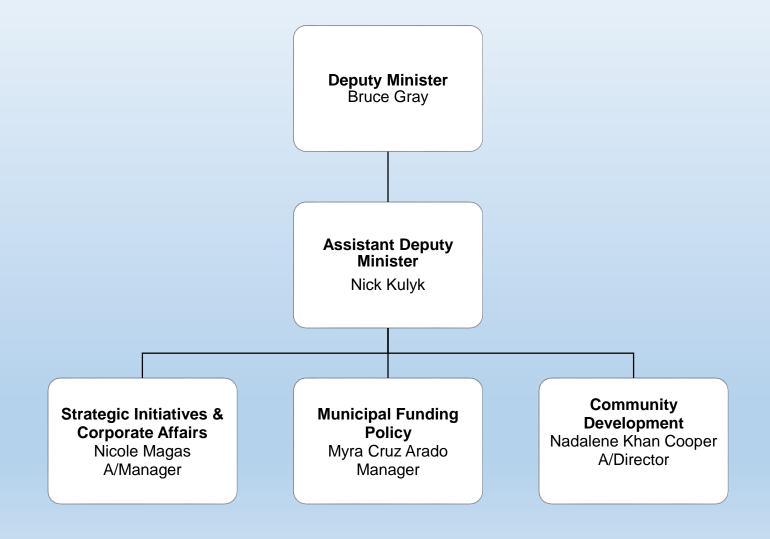


# **Outcomes and Strategic Policy - at a Glance**

 OSP is the department's central policy and programs branch that provides strategic research, advice, analysis, support, and program implementation of key matters of municipal funding, community development, stakeholder relations, corporate services, and other departmental and government-wide initiatives.

- Mostly policy, program and administrative staff divided into three units/branches:
  - Municipal Funding Policy and Programs
  - Community Development Policy and Programs
  - Strategic Initiatives and Corporate Affairs

# Organizational Structure



# Core Responsibilities

# Strategic Policy Research, Analysis and Advice

 Identifies, examines and evaluates available options to recommend approaches for implementing department and government mandate – as it relates to municipal funding, community development, and other strategic initiatives. Provides advice, review and analysis to the Municipal Board and municipalities on capital borrowing and special service by-law applications.

# Funding and Other Program Support

 Develops, administers, and manages over \$420M in operating, capital and other program supports to municipalities and community development organizations.

## Partnerships

 Manages and strengthens key partnerships with the AMM, AMBM, City of Winnipeg and other municipalities, Indigenous communities, Keystone Centre, The Forks, community development organizations, and many other key stakeholders.

## Corporate Services

 Provides centralized internal services for the department related to corporate planning and reporting, coordination of support for department involvement in large-scale stakeholder events and meetings, and other areas of corporate services.

# Policy Initiatives

# **Municipal Funding**

- Municipal Operating Grant Review Framework
- Enhancements to the Strategic Infrastructure Basket
- Working with municipalities to strengthen financial oversight and public accountability
- Indicators of municipal financial sustainability

# **Community Development**

- Enhancing support for major community-based building projects
- Development of a non-profit strategy for the community development sector

# Core and Other Funding

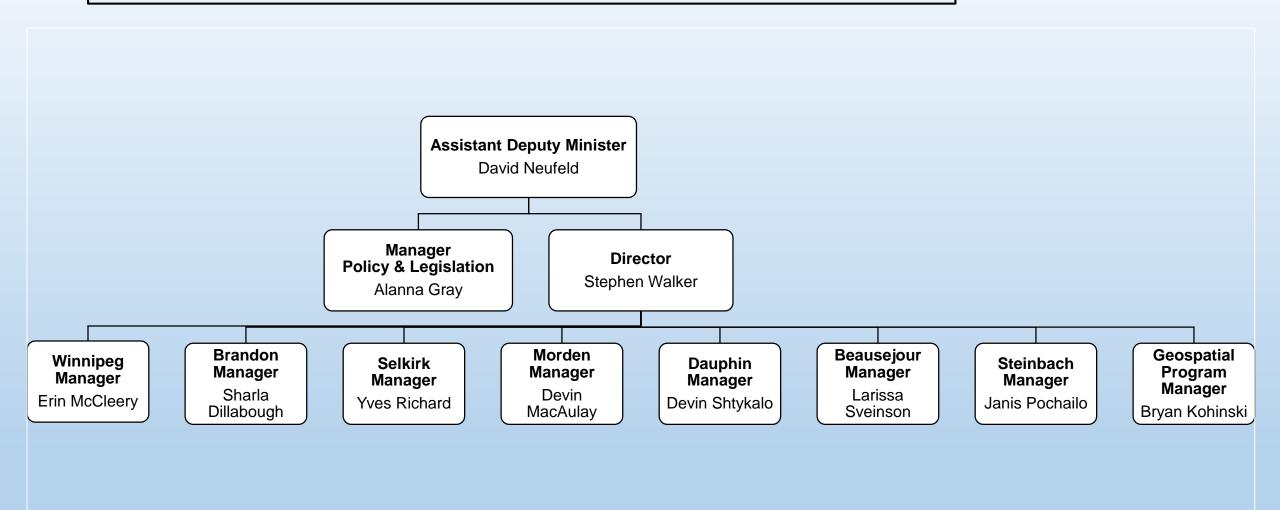
#### **Municipal Programs**

- Municipal Operating and Strategic Infrastructure Grants
- Municipal Service Delivery Improvement Program
- Municipal Capacity Building Fund
- Mobility Disadvantaged Transportation Program
- Grant-In-Lieu Payments
- Other funding supports COVID support, Road Repair, etc.

#### **Community Development Programs**

- Operating Grants NRCs, Keystone, United Ways, and more.
- Building Sustainable Communities Program
- Urban Hometown Green Teams Program

# **Community Planning and Development**



# Community Planning and Development (CPD)

#### Mission

 Coordinate sustainable development and land use planning services to support safe, healthy and vibrant communities

### Clients

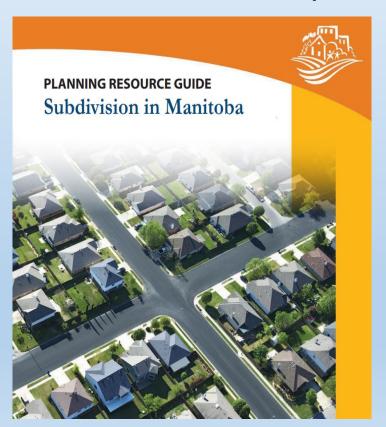
- Municipalities
- Planning Districts
- Landowners
- Developers
- Public

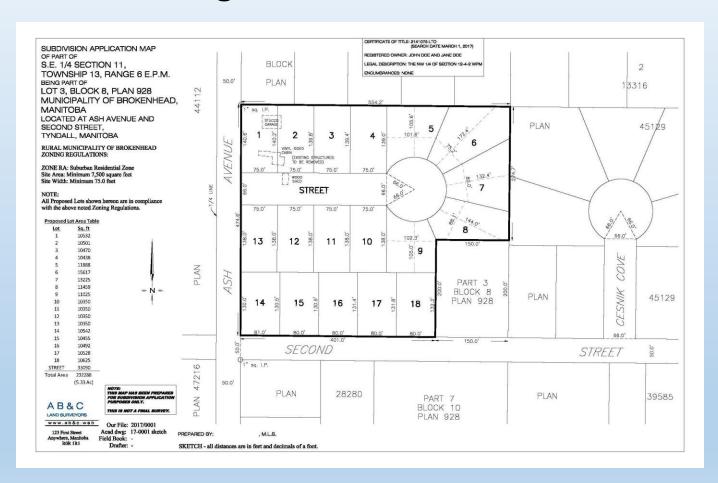
#### Services

- Livestock Technical Reviews
- Aggregate Technical Reviews
- Annexations
- Development Plans
- Zoning By-laws
- Subdivisions
- Mapping

# Community Planning and Development (CPD) Subdivision Program

 More than 800 new subdivisions each year

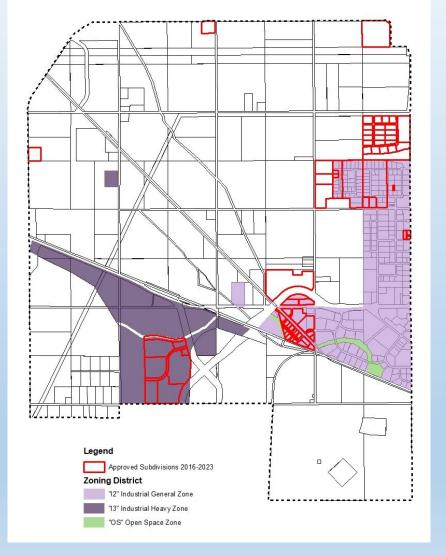




# Community Planning and Development (CPD)

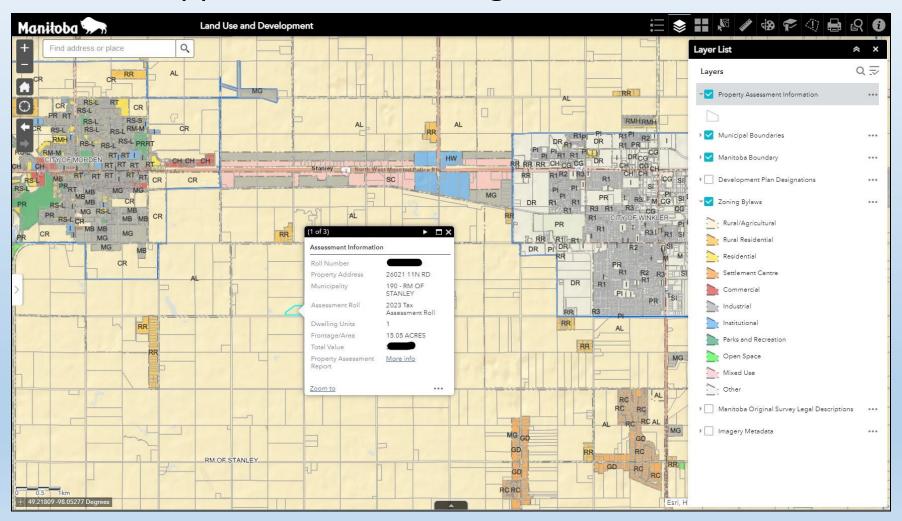
Manitoba's Special Planning Area

- Expedite planning in Manitoba's inland port.
- In the last five years, Rosser has issued building permits for \$350 million in construction.
- 600,000 square feet of new construction is underway.



# Community Planning and Development (CPD)

Land Use Web App: Tools for Planning

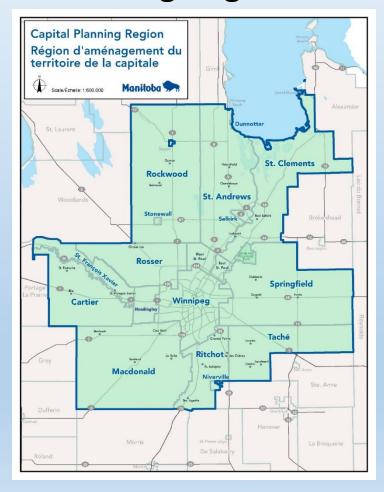


# Community Planning and Development (CPD) Priorities

Planning By-Law Refresh

**Development Plan Currency** Interlake March 2023 Community Planning Region Development Plan Currency Planning District Boundary Needs Review Municipality Boundary Beausejour INTERLAKE CROSSING PD MID-WEST PLANNING DISTRICT TRANS CANADA WEST White-WHITEMOUTH COUNTY P.D.

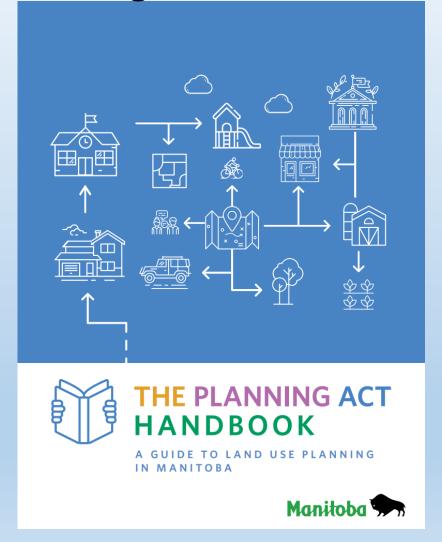
Capital Planning Region



# Community Planning and Development (CPD) Education and Training

Need help?

https://www.gov.mb.ca/mr/conta
ctus/pubs/crp offices.pdf



# **Municipal Assessment and Advisory Services**

#### **Summary of Responsibilities**

• Supports sustainable and accountable municipalities by delivering accurate assessments, sound advice and direction on good governance and financial practices

#### **Examples of Cross-departmental Initiatives**

- *Ongoing* Regular contact between Municipal Services Officers and municipalities on operational matters including governance, financial management and any topics of wide or specific concern
- *Current* Collaborating with AMM, MMA and City of Winnipeg in supporting potential training opportunities, legislation reviews and amendments when and where required to strengthen Municipal governing model
- Engaged with Finance on the Education Property Tax Rebate program
- Engaged with Digital Technology Solutions (DTS) on incorporating new and innovative assessment tools

#### **Key Leaders**

- Don Hallett, Assistant Deputy Minister
- Prabal Ghosh, Director of Municipal Governance and Advisory Services
- Lloyd Funk, Director of Assessment
- Cecilia Antonio, Director of Information Systems

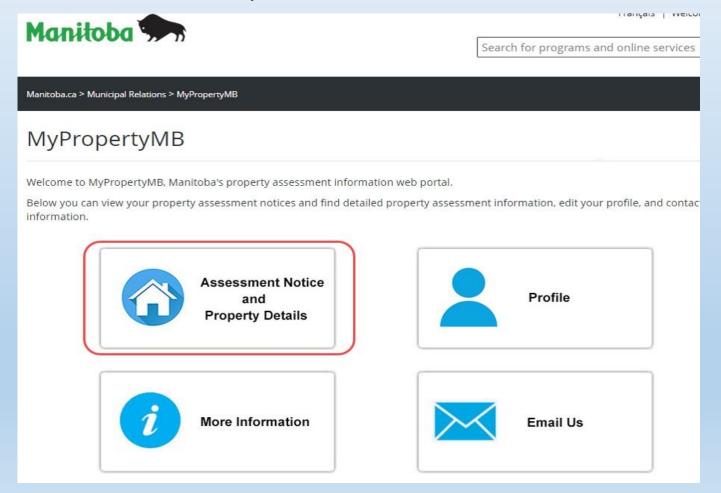
# Key Municipal Assessment and Advisory Services (MAAS) Projects

- Education Sessions for Municipal Officials
- Municipal Financial Plans and Tax Notices
- Database, Software and Website Upgrades
- Education Property Tax Rebate Program
- Computer Assisted Mass Appraisal System
- Mobile Assessment Interface
- Desktop Reviews using Oblique Imagery
- Reassessment 2025

# Municipal Assessment and Advisory Services (MAAS) Recent Success

# MyPropertyMB - View your Assessment Notice online (eNotices)

 'MyPropertyMB' was launched in May 2022; This Online service allows rural property owners to view and print their Notice of Assessments from anywhere and at any time.



MR produces ~450,000 Assessment Notices in spring of a re-assessment year & about 45,000 every year

 Before eNotices they were all Printed & Mailed



# Municipal Services Officers (MSOs)

# **Key Responsibilities**

- Assist municipalities in interpreting and applying provincial legislation
- Guidance in all aspects of municipal administration, finance, taxation, legislation and elections
- Advice and support to municipal officials in the preparation on annual municipal budgets
- Development of direct and shared training and educational opportunities
- Build and strengthen key relationships and connections with stakeholders
- Respond to citizen complaints

# Municipal Assessment and Advisory Services (MAAS) -- Fun Facts

- An average of \$1.4B in new assessment is added to municipal tax rolls on an annual basis resulting in \$16M in supplementary taxes
- IT branch is continually improving the municipal and public website interfaces and increasing reports available – Manitoba Municipalities Online (MMO) and Manitoba Municipalities Online (MAO)
- Municipal Service Officers provided training courses (Virtually and in person) to 242 municipal councillors and employees between January through March 2023.

# Office of the Fire Commissioner (OFC)



Ryan Schenk, Fire Commissioner

Neil Lavoie – MESC College Director

Neil Billedeau – Program Manager - Fire Inspections Unit

Mike Gagne – Deputy Fire Commissioner - Response Programs

Vacant – Deputy Fire Commissioner, Municipal Support



# The Fires Prevention and Emergency Response Act

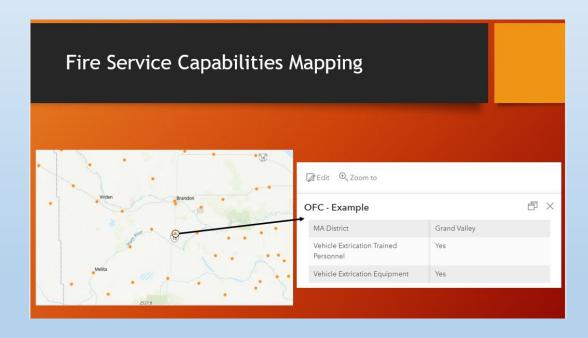
#### What we do:

- Ensure sustainable fire protection and emergency response services for Manitobans through fire and life safety programming.
- Provide access to Manitoba-based vocational emergency services training through the Manitoba Emergency Services College.



Municipal Support

Response Programs



### **Our Connection to You**

#### **Through our work:**

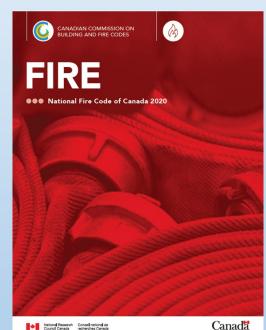
- We serve as a resource to community leadership and develop guides on local fire protection programming in area's such as:
  - Department Administration
  - Department Operation
  - Department Service Levels
  - Community Hazard Risk mitigation relative to the Fire Service
  - Regulatory Interpretation and Application relative to fire protection and fire prevention
  - Regional approaches to fire and technical rescue services, and fire department administration, including mutual aid and fire protection agreements

# An Introduction to the Fire Service for Elected Officials and CAO's Manitoba Emergency Services College Brandon, Manitoba

Manitoba

# Our Connection to You

- We empower communities with enforcement tools and mechanism to address local fire and life safety hazards and achieve compliance.
- We serve as a resource to community based fire safety inspectors on fire code application and interpretation.
- We train on average 1,843 fire service students per year in fire and life safety programming and offer 50 different programs through the Manitoba Emergency Services College.







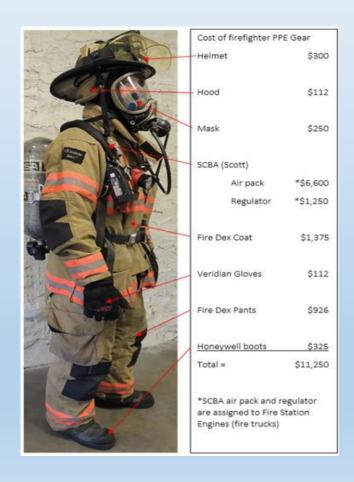
# Our Connection to You

- We produce provincially fire prevention campaigns and develop materials to enable locally delivered programs
- We enable and support the creation of mutual aid districts to support regional approaches to fire protection and technical response services.
- We provide access to provincial supports and resources for site level emergency or disaster response.



# Your Role and Obligations

- Communities must determine what level of service they wish to provide and what community based hazards they will respond to.
- Communities must determine the origin and cause of a fire and request assistance from the OFC when they are unable to do so.
- Communities must ensure their Emergency Services Personnel are properly trained for the tasks they will perform (Workplace Safety and Health Act)
- Emergency Response Personnel must have the proper personal protective equipment and resources to do the job (Workplace Safety and Health Act)
- All fire incidents information must be entered into the provincial fire data reporting system to enable fire incident analysis and trending.



# To Access our Resources

**Toll Free Number 1-888-253-1488** 

Website: Manitoba.ca/firecomm

E-mail address: <a href="mailto:firecomm@gov.mb.ca">firecomm@gov.mb.ca</a>



# Questions....