

Manitoba's Health-Care Transformation Update

Association of Manitoba Municipalities

April 5, 2023



Agenda

1. Manitoba's Health-Care Transformation Update

- **Michele Lane, Provincial Transformation Leader
Health Transformation Management Office**

2. Updates from:

- **Jane Curtis, CEO, Southern Health – Santé Sud**
- **Marion Ellis, CEO, Interlake-Eastern Regional Health Authority**

3. Questions



Transformation Management Office

Manitoba's Health Transformation Management Office is dedicated to supporting project delivery across the health-care transformation program.

Update from:

Michele Lane

Provincial Transformation Leader

Health Transformation Management Office

Why Transformation is Needed

We all deserve reliable, high-quality health care when we need it and as close to home as we can get it.



The **COVID-19** pandemic put the spotlight on health care workers, health care and mental health services across Manitoba.



Manitoba has one of the **highest health care spending per capita in Canada** with over \$6B annually.



Our populations are changing in communities large and small. **An aging community means more chronic disease and longer-term conditions** that we can safely support at home – not in hospital.



Manitobans **experience poor health outcomes and lower life expectancy** than the Canadian average.

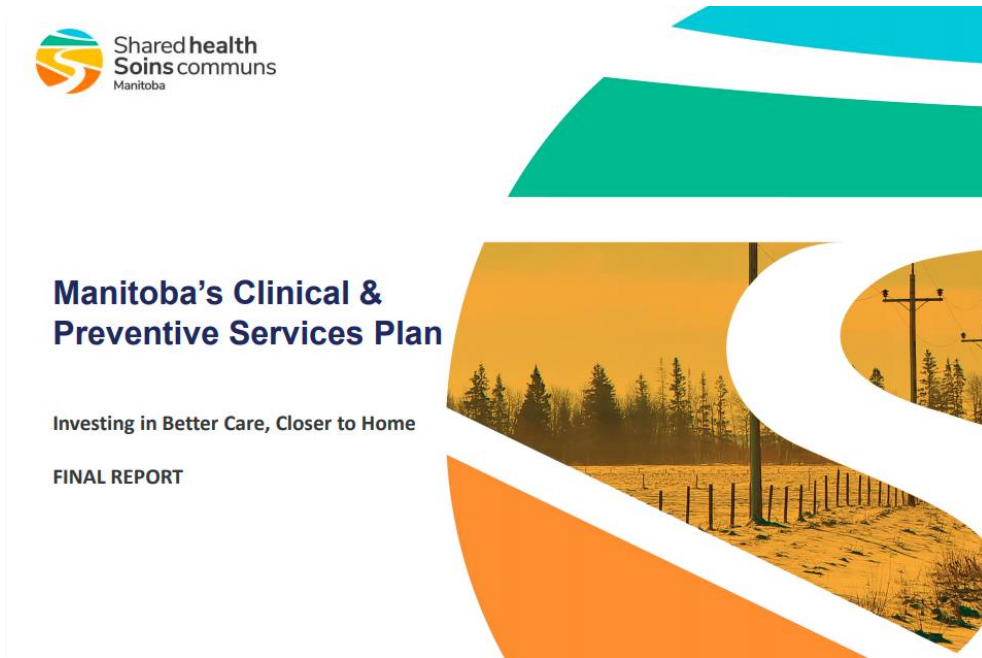


There has been **limited coordination of health services** among health regions and settings.

The Consultation Process

In November 2019, Shared Health released the Clinical and Preventive Services Plan – a vision for reconfiguring Manitoba's health-care system for a better future.

To develop the Clinical and Preventive Services Plan, consultations were held with 3,000 stakeholders in nearly 140 communities across the province, which included:



- ✓ Physicians
- ✓ Clinical Staff
- ✓ Community Leaders including AMM members
- ✓ Boards of Directors and Leaders across Manitoba
- ✓ Indigenous Health Leaders

What We Heard from You



Wait Times

Manitobans experience long wait times for specialty care and access to health services



Quality Care

Manitobans living in rural, remote, and Northern regions face challenges accessing high-quality care in a timely manner



Reliability

Manitobans' access to Emergency Departments is unreliable given inconsistent hours of operation and staffing challenges



ERS

In a medical emergency, reliable and timely paramedic response can save lives. Manitoba needs a 24/7 skilled workforce able to provide acute care and transport



Prevention

Manitobans are shifting focus from acute treatment of illness to prevention, with emphasis on chronic disease management and healthy aging



Virtual Care

Manitobans often must travel extensive distances for access to care, particularly for those in rural and remote communities

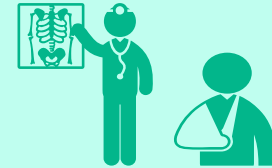
What We Want to Achieve



Ensure reliable health-care services closer to home **for all Manitobans.**



Reduce wait times for specialist appointments, diagnostic testing and surgical procedures.



Patients connected to a network of high-quality care.



Support and strengthen the health workforce **through recruitment, retention and workforce development.**



More coordinated **interprofessional and patient-centred care.**



Enhanced infrastructure, equipment, technology and clinical supports.

Patient-Focused Solutions and Priorities

The Clinical and Preventive Services Plan
has three main priorities



Provincial Clinical Network

Deliver more services locally
— using existing clinical
services better, and investing
in people, equipment and
infrastructure



Home and Community Care Modernization

Modernize and standardize
how we deliver home and
community care



Targeted Practice Improvements

Find and fix the clinical areas
where we must improve the
quality of care and patient
outcomes

Healing Manitoba's Health System

The Manitoba government is focused on healing Manitoba's health system

Includes:

1. Strengthen care delivery in rural and remote areas.
2. Support for communities to work together to offer better care and more services.
3. Modern approaches to connected care, including remote monitoring, consultation, MBTelehealth, and health records.
4. Integration of diagnostics, emergency medical services and patient transport, and other support services.
5. Better integration of public and community health services with the needs of the population.

Updates from CEOS



Southern Health – Santé Sud provides services to more than 222,000 people in Southern Manitoba. We employ more than 6,000 people in our facilities.

Update from Jane Curtis, CEO

The five most exciting changes for SH-SS

- **Boundary Trails Health Centre Expansion**
- **Bethesda Regional Health Centre Expansion**
- **New Portage Hospital**
- **Expansion of Mental Health & Addictions Services**
- **Relationship Framework**

Boundary Trails Health Centre

A new building will be constructed to add acute care inpatient beds and provide modernized space for patient care programs.

Inpatient Building

- Addition of 24 acute beds;
- 8-bed Level 2 nursery
- Project is being registered in the Manitoba Green Building Program

Community Service Building

- New child and youth rehabilitation department
- Expansion of inpatient pharmacy to improve sterile compounding
- Relocation of administrative & meeting rooms to allow expansion of clinical services

Boundary Trails Health Centre



Bethesda Regional Health Centre

The Bethesda Regional Health Centre in Steinbach is being expanded.

Renal Expansion

- 6 treatment bays and associated support services
- Relocation of 4 IV therapy treatment and youth rehab

Inpatient Building

- 23 additional acute care medicine beds to support additional surgery capacity
- Treatment of patients with a wide variety of needs – palliative care, chronic and cardiopulmonary disease and women's health
- Pharmacy upgrades to support the delivery of chemotherapy services

Bethesda Regional Health Centre



For illustrative purposes only, images subject to change

Portage la Prairie

The new Regional Health Centre in Portage la Prairie will be a two story building.

Includes:

- 114 acute care inpatient beds
- Increased day surgery capacity to allow more procedures locally and lessen the need to travel to Winnipeg, Brandon or elsewhere
- Expanded emergency department designed to best practice standards including treatment and assessment rooms, a trauma room, stretcher bay, and ambulance bay
- Enhanced spaces for programs including diagnostics, dialysis, palliative care and outpatient services including lab and rehabilitation

Portage la Prairie



For illustrative purposes only, images subject to change

Update from Jane Curtis, CEO:

- **Expansion of Mental Health & Addictions Services**
- **Relationship Framework**

Update from Jane Curtis, CEO:

The three greatest challenges facing SH-SS

- **Staffing**
- **Fastest Growing Region**
- **Emergency Department**



Interlake–Eastern
Regional Health Authority

Interlake-Eastern

Interlake-Eastern Regional Health Authority provides services to 133,000 people (about 10% of Manitoba's population). We employ approximately 3,500 people.

Update from Marion Ellis, CEO:

The five most exciting changes at Interlake-Eastern

- **Growth in diagnostic procedures**
- **Manitoba's Pain Care Management Program**
- **Enhancing Primary Care**
- **Establishment of Medical Withdrawal Beds**
- **Training**

Selkirk Regional Health Centre

The expansion and renovation of Selkirk Regional Health Centre will allow more day surgeries, specialized services and other procedures.

Includes:

- Construction of a new inpatient unit with 30 additional inpatient/acute care beds
- Increase in specialized services including surgical and patient care
- Expanded Emergency Department with 3 new treatment spots
- Improved patient flow and treatment capacity
- Increase of procedures already offered on site such as general procedures, gynecology, urology, plastics and endoscopy

Selkirk Regional Health Centre



For illustrative purposes only, images subject to change

Lakeshore General Hospital

The improvement and renovation project at Ashern's Lakeshore General Hospital includes an expanded emergency department.

Includes:

- Construction of an expanded emergency department with additional treatment space
- 14 new inpatient beds
- Increased capacity to support patient recovery closer to home when specialized care in Winnipeg has ended

Lakeshore General Hospital



For illustrative purposes only, images subject to change

Update from Marion Ellis, CEO:

The three greatest challenges facing Interlake-Eastern

- Workforce
- Mental Health
- Nurse Practitioner Commitment

More Information

Interlake-Eastern Regional Health Authority

- ierha.ca

Prairie Mountain Health

- prairiemountainhealth.ca

Northern Health

- northernhealth.ca

Southern Health – Santé Sud

- southernhealth.ca

Winnipeg Regional Health Authority

- wrha.mb.ca

Shared Health

- sharedhealthmb.ca

Manitoba Health

- www.gov.mb.ca/health

Manitoba Department of Seniors and Long-Term Care

- www.gov.mb.ca/seniors

Manitoba Health System Transformation

- www.gov.mb.ca/health/hst

