



Relevance

Reality Check



Speedy Checkout
X
10 Items or Less

**5 Strategic
Priorities**

1



BEHAVIOURAL EXPECTATIONS



Changing Faces

Public Sentiment

A large, dense crowd of people, primarily older adults, is shown from the chest up. They are looking in various directions, some towards the camera and others away. The crowd is diverse in age and appearance, with many individuals wearing glasses. The background is slightly blurred, emphasizing the people in the foreground. The overall tone is neutral, with a focus on the collective group.

Taking Charge

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WEDNESDAY, OCTOBER 2, 2013

T



'Take back City Hall,' forum told

Mayoral candidates spar over policies in front of 400 people

**Get
Things
Done**



A tropical beach scene with several palm trees in the foreground. A vibrant rainbow arches across the sky, starting from the left and ending near the horizon on the right. The ocean is visible in the background with a few sailboats. The sky is blue with scattered white clouds. The word "Promises" is written in large, bold, blue letters on the left side of the image.

Promises

Getting in Deep



ROUGH
SECTION
NEXT

4 years 5 km

Dysfunctional



Road Kill

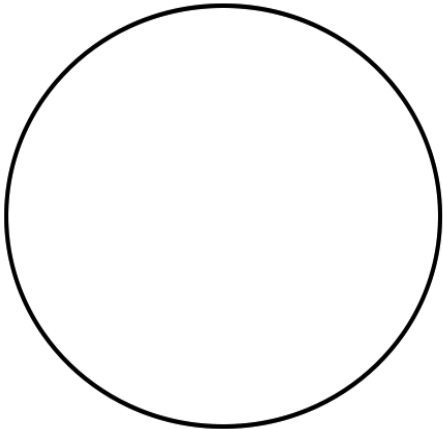


**On Your
Own!**

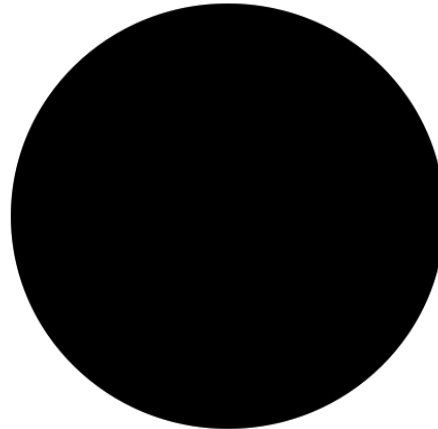
POLICE

ROLE SEPARATION

ADMINISTRATION



POLITICAL





Can you think of ways that Administration
enters the political realm? = **POLITICO**

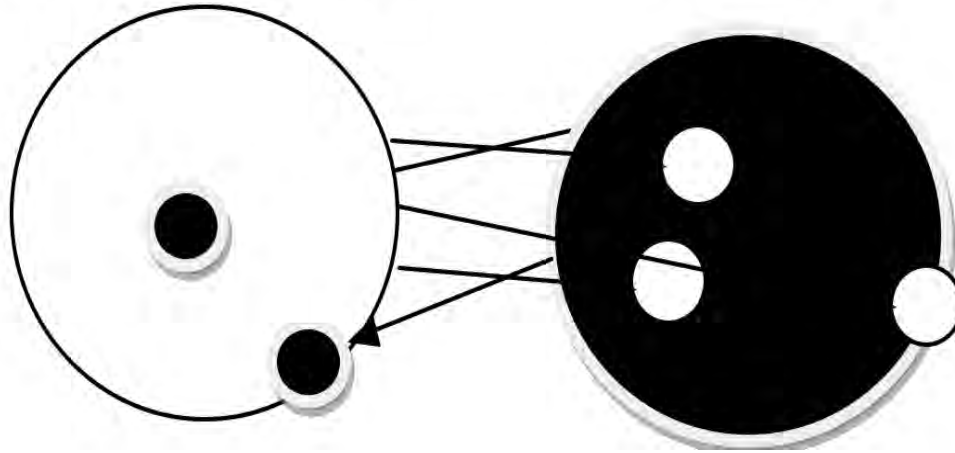
Can you think of ways that the Board/Council enters the
administrative realm? = **ADMINISTRIVIA**



ROLE CONFUSION

ADMINISTRATION

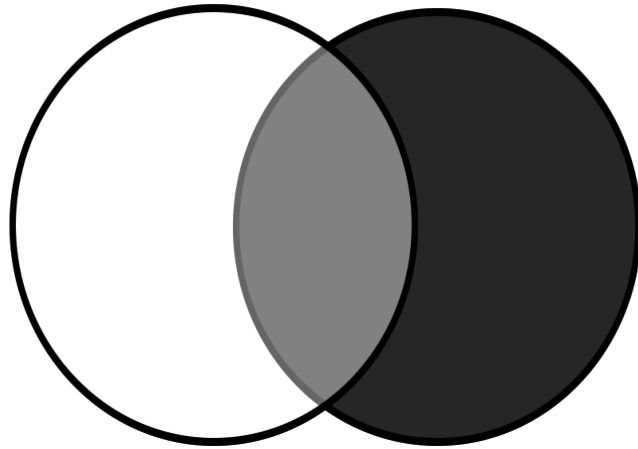
POLITICAL



ROLE COLLABORATION

ADMINISTRATION

POLITICAL



THE CORE FUNCTIONS pg. 1

POLITICAL

STRATEGIC DIRECTION

Goals
Priorities
Vision
Values
Mission
Success Indicators

POLICY CHOICES

Legislation
Budget
Policy
Contracts
Procedures
Practices

SYSTEMS COORDINATION

Personnel
Information
Financial
Resource Coordination
Work Programs

SERVICE DELIVERY

Schedules
Technology
Program Details
Action Plans
Customer Service

ADMINISTRATIVE



Homework - THE CHECK-UP section 2

- 1...political and administrative **roles & responsibilities**.
2. ..develop and achieve **strategic directions**.
3. ..develop a smooth transition of **plans into action**.
4. ..monitor and recognize **performance**.
5. Facilitation of a positive **organizational environment**.
6. ..efficient use of **organizational resources**.
7. ..complete information to arrive at **good decisions**.
- 8...attention to **internal and external communication**.
9. Respect for **diverse opinions**.
10. ..stability while addressing **changing conditions**
11. Evaluation of **service delivery**.
12. Maintenance of external **relations and partnerships**.



Governance Check-in



STOP
LOOK
LISTEN

A Check-up

WHAT WORKS WELL

- Town Hall meetings
- Agency Relations
- Mayor – leader & patience
- Council communication
- Good staff team
- Improved staff attitude change
- Everyone gets to participate
- Increased confidence in staff
- Good mix of skills on council
- Seeking public opinion

AREAS FOR ATTENTION

- Tendering process
- **More casual time for strategizing**
- **Red tape in planning**
- **Strategic Plan update**
- **Ensuring realistic expectations**
- Balance council workload
- Regional Fire services
- Clarify Deputy mayor role
- **Getting ideas to action**
- Better Council referrals to staff

It's About Alignment



STRATEGIES: Proactive & Reactive

1. Strategic Discussions – *“Improving opportunities for strategic dialogue”*. We need time for discussing emerging strategic topics to ensure Council and subsequently staff is clear on the nature of the issues.

Follow-Up – *Review CoW agenda*
Use of the Request for Direction format
Schedule regular CoW meetings.

Confidence



Handwick City Council

GORDONS BAY

NO SPEAR FISHING



NO DOGS



NO NUDE BATHING



NO DUMPING OF RUBBISH



THIS RESERVE IS AN ENVIRONMENTALLY SENSITIVE AREA
CONTAINING INDIGENOUS HEATH VEGETATION AND
IMPORTANT NATIVE HABITATES.

GORDONS BAY HAS BEEN DECLARED AN "INTERTIDAL PROTECTED ZONE". COLLECTION OF
INVERTEBRATES SUCH AS ANEMONES, BARNACLES, CHITONS, COCKLES, CRABS, CUNJEVOI,
MUSSELS, OCTOPUS, OYSTERS, PIPIS, SEA URCHINS, STARFISH, SNAILS AND WORMS PROHIBITED.

