

Service Canada

IN YOUR COMMUNITY

Submitted by Service Canada

Service Canada has significantly changed the way the Government of Canada interacts with citizens. It provides Canadians with one-stop, easy access to the services and benefits they need as well as a choice on how they want to receive information: the Service Canada web site (www.servicecanada.gc.ca), through our network of call centres including 1 800 O-Canada, in-person at one of the 320 Service Canada Centres across Canada, or by mail.

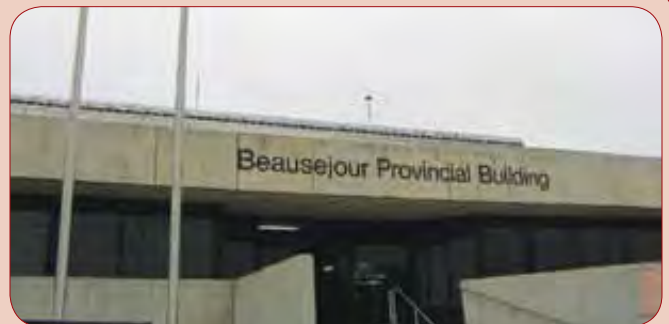
There are 19 in-person Service Canada Centres in Manitoba. In addition, a major component of Service Canada involves outreach to the community and increasing its presence in rural areas.

Scheduled Outreach Services bring government services and information to people living in remote, rural and northern communities that were previously underserved. Service Canada representatives travel to communities on a scheduled or periodic basis to assist where there is a need.

In Manitoba, Service Canada brings its services on the road to 27 rural communities. Scheduled Outreach Services visit communities on a regular part-time basis, for example every second Tuesday of each month.

In addition to the Scheduled Outreach initiative are Mobile Services. Mobile Services bring Service Canada employees to communities on an as-needed basis – for instance, to provide information sessions on specific topics, and/or during local emergencies such as plant closures and floods.


Manitoba also has 11 Service Canada Centres for Youth (SCCYs) that operate during the summer months, from May until August. Service Canada Centres for Youth target young people, mostly secondary and post-secondary students. The primary mandate of an SCCY is to assist students in their search for summer employment by connecting them with local employers and helping them prepare their résumés. Two of the SCCYs located in Winnipeg and Brandon are open year-round to provide services to students and youth.



"May I help you?" Lise Pescitelli is one of the Citizen Services Officers that visit Beausejour, Manitoba.

Service Canada brings together a growing number of services from federal departments and agencies. We are also building partnerships with other levels of government and community service providers to bring even more services together. Whether you want to apply for Employment Insurance or a passport, find a job, or get a Social Insurance Number, Service Canada is the place to go.

Here are a just a few examples of some of the programs and services that Service Canada representatives can help clients access:

- Employment Insurance benefits
- Social Insurance Numbers
- Canada Pension Plan
- Old Age Security
- Guaranteed Income Supplement
- Job Bank
- Passport applications
- Apprenticeship Incentive Grant
- Canada Education Savings Grant and Canada Learning Bo
- Labour Market Information
- Pleasure Craft Licensing
- Records of Employment
- Common Experience Payment 

For more information on Service Canada and its programs and services:

Click: serviccanada.gc.ca

Call: 1 800 O-Canada (1 800 622-6232)

TTY 1 800 926-9105

Visit: a Service Canada Centre



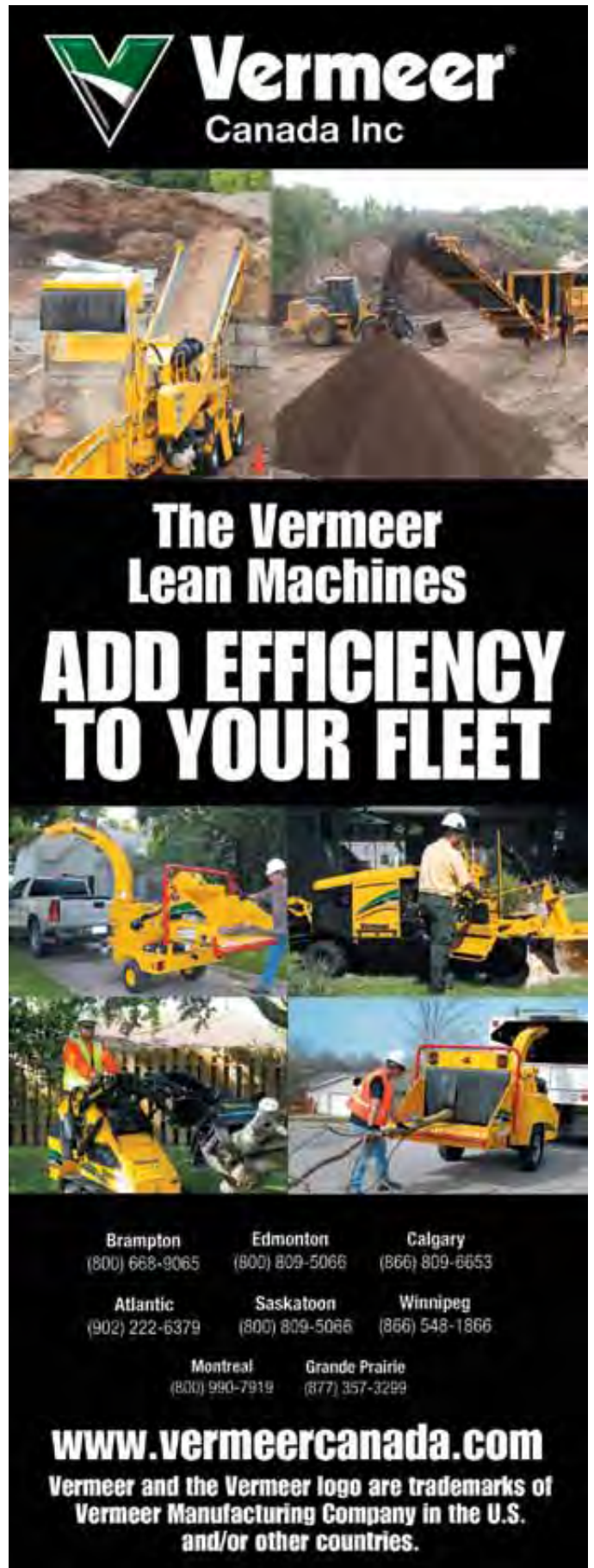
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